# AGENDA The MetroHealth System - Board of Trustees REGULAR MEETING

**DATE:** September 26, 2018

**TIME:** 8:00 a.m.

**PLACE:** The MetroHealth System Board Room (K-107)

#### 1. Minutes

Board Approval of the Regular Meeting, July 25, 2018

#### 2. Consent Agenda

- A. Audit and Compliance Committee None
- B. Community Engagement Committee No Meeting
- C. Diversity Committee None
- D. Executive Committee None

#### E. Facilities and Space Committee

- 1. Approval to Further Amend the Agreement with Turner Construction Company as the Construction Manager at Risk for Campus Transformation and Set the Guaranteed Maximum Price for Package No. 1
- 2. Approval to Further Amend the Executive Engineer Services Agreement with Osborn Engineering for Campus Transformation
- 3. Approval to Further Amend the Architectural Services Agreement with HGA Architects and Engineers, LLC as the Master Architect for Campus Transformation
- 4. Approval of Lease to Establish a Health Center Location
- 5. Approval of the Purchase of General Liability and Workers Compensation/Employer's Liability Insurance Policies for the Campus Transformation Project
- 6. Approval of the Purchase of Environmental Liability Insurance for the Campus Transformation Project
- 7. Approval of Owners Protective Professional Indemnity Insurance for the Campus Transformation Project

#### F. Finance Committee - No Meeting

#### G. Legal and Government Relations Committee

- 1. Approval of the Continued Engagement of Strategic Health Care as Consultants for The MetroHealth System's Federal Government Relations Activities
- 2. Approval of the Conflicts of Interest Policy for the Board of Trustees
- H. Nominating Committee No Meeting
- I. Patient Experience Committee None
- J. Quality and Safety Committee None

#### 3. President and CEO's Report

#### 4. Nursing/Magnet Report - Melissa Kline, Chief Nursing Officer

# 5. Medical Staff

- A. Report of Medical Staff President Dr. Sandra Werner
- B. Approval of Medical Staff Providers Appointments and Actions September 2018
- C. Medical Executive Committee Minutes August 10, 2018
- D. Report of Case Western Reserve, School of Medicine Dr. Patricia Thomas

#### 6. Audit and Compliance Committee

- A. Report of Committee Chairperson Silvers
- B. Non-Consent Agenda
  - 1. Action Items None
  - 2. Information Items
    - a. 2018 External Audit Plan
    - b. 2018 Compliance Update
    - c. 2018 Internal Audit Update
    - d. Transformation Project Construction Cost Review
    - e. Cyber Security & IT Update

#### 7. Community Engagement Committee - No Meeting

### 8. Diversity Committee

- A. Report of Committee Chairperson Whiting
- B. Non-Consent Agenda
  - 1. Action Items None
  - 2. Information Items
    - a. 2018 Enterprise Diversity Goals Update
    - b. Office of Inclusion and Diversity
    - c. Human Resources
    - d. Supplier Diversity
    - e. Campus Transformation
    - f. Current Insights and Future State Vision

#### 9. Executive Committee - No Report

#### 10. Facilities and Space Committee

- A. Report of Committee Chairperson Monnolly
- B. Non-Consent Agenda
  - 1. Action Items None
  - 2. Information Items
    - a. Facilities Management Update
    - b. Campus Transformation Update

#### 11. Finance Committee - No Meeting

# 12. Legal and Government Relations Committee

- A. Report of Committee Chairperson Whiting
- B. Non-Consent Agenda
  - 1. Action Items None
  - 2. Information Items
    - a. Government Relations Update
    - b. Risk Management Report

### 13. Nominating Committee - No Meeting

#### 14. Patient Experience Committee

- A. Report of Committee Chairperson Dee
- B. Non-Consent Agenda
  - 1. Action Items None
  - 2. Information Items
    - a. Introductions / New Members
    - b. Overview of Patient Engagement and Experience Programs
    - c. HCAHPS Overview & Key Touch Points in The Hospital Patient Experience
    - d. Review 2018 YD Grievance/Complaint Data
    - e. Review Language Access Data/Interpretive Services

## 15. Quality & Safety Committee

- A. Report of Committee Chairperson Moss
- B. Non-Consent Agenda
  - 1. Action Items None
  - 2. Information Items
    - a. Equitable Care
    - b. Approval of 2017 Quality Review
    - c. 2018 Systems and QI Goals Update
    - d. Patient Safety Survey Results and Discussion of Next Steps

#### 16. External Affairs Report - Elizabeth Allen, Senior Vice President, External Affairs

# 17. Foundation and System Philanthropy Report - Kate Brown, President, The MetroHealth Foundation and MHS Chief Development Officer

#### **Executive Session**

#### 18. Other Board Items

- 1. Approval of Transaction Structure for Nonprofit Affiliations
- 2. Approval of Affiliation with a Nonprofit Healthcare Provider
- 3. Approval of the Purchase of Certain Capital Equipment

#### **Return to Open Meeting**

NEXT MEETING (REGULAR): October 24, 2018 (Wed.) - 8:00 a.m.
The MetroHealth System - Board Room